


Diamond
Club



LUXURIOUS EXCLUSIVE EXPERIENCE

Royalton
Luxury Resorts

Hideaway
 *Royalton*

Royalton
CHIC Resorts


Diamond
Club



Diamond Club™ is a room category that provides guests with an enhanced experience, offering a carefully curated selection of premium products and services. Divided into three main areas, this exclusive offering ensures an indulgent stay, tailored to meet every guest's desires.

TAILOR-MADE SERVICES



A world of personalized attention and exceptional experiences through your personal Butler. Our dedicated team of professional Butlers will ensure that every aspect of your stay is taken care of, allowing you to truly relax and enjoy your vacation.

IN-ROOM EXPERIENCE



Preferred Room Locations and enhanced in-room amenities that will turn any stay into an unparalleled experience.

ENHANCED FOOD AND DRINKS



Enjoy exclusive access to a world of top-tier premium drinks at our designated bars as well as dedicated areas such as breakfast facilities, private lounges and exclusivity for dinner reservations.

WELCOME TO DIAMOND CLUB™



DIAMOND CLUB™ SERVICE

Diamond Club™ will elevate your vacation to extraordinary heights. This exclusive room category and experience will take you into a world of unparalleled services and amenities at Royalton Luxury Resorts, where attentive service, exclusive upgraded food and beverage options, a stylish private lounge, private bars, a sparkling pool, and a secluded beach area await, reserved solely for the enjoyment of Diamond Club™ guests.

Also available at



as



DIAMOND CLUB™ TAILOR-MADE SERVICES

- **Personalized Butler service** for exceptional continuous assistance.
- **Beach Butler services** and assistance from sunrise to sunset.
- **Instant messaging services** with your personal Butler.
- **Priority reservations** at specialty restaurants.
- Personalized and seamless **check in and check out at the lounge**.
- **Distinctive wrist bracelet** for recognition and privileges.
- One hour of **therapeutic hydrotherapy** access during your stay, featuring **hot tubs** and **revitalizing circuits**.*
- Access a variety of spa services at a **preferential price of 20% off**.



ELEVATED FOOD AND DRINKS

- Curated selection of **top tier spirits**.
- **Endless lounge indulgence**: A variety of snacks, appetizers, and sweet treats.
- **Access to the private Diamond Club™ Lounge**, a haven of elegance.
- **Private and upscale breakfast experience** at a designated exclusive restaurant venue.
- Exclusive **private pool for Diamond Club™ guests**.*
- **Exclusive beach area** with bar-to-sun lounge waiter assistance.



*Availability dependent on the resort

IN-ROOM EXPERIENCE

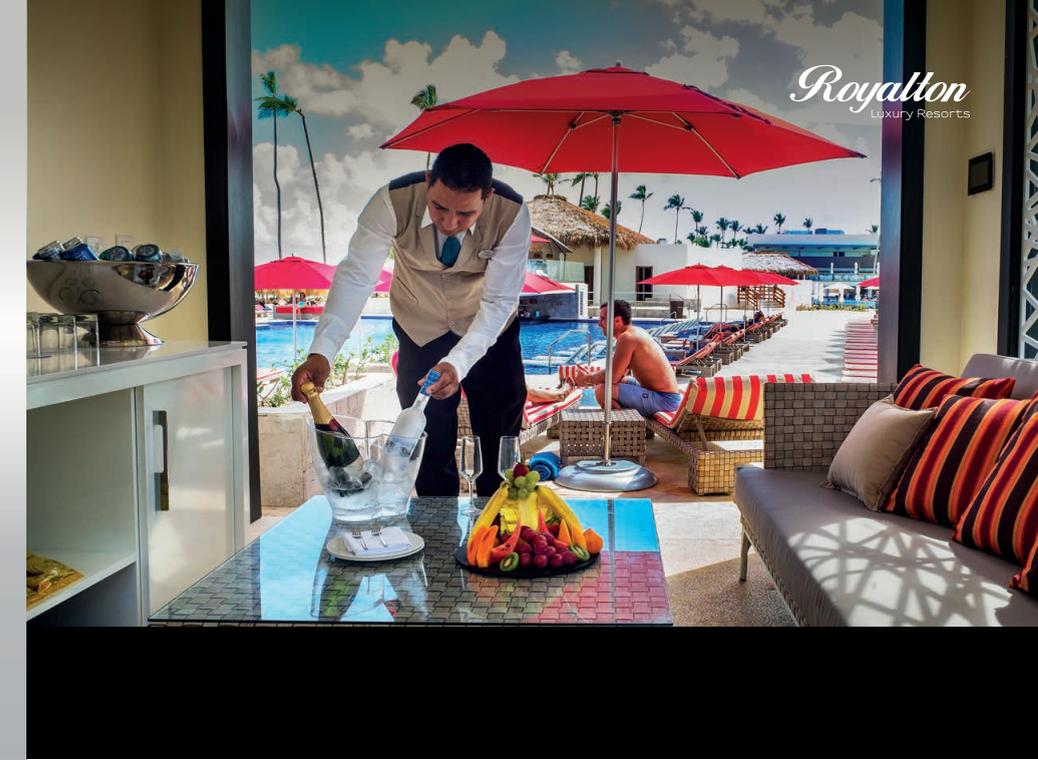
- **Preferential room locations** with the best views.
- **Welcome bottle of sparkling wine** on the house uncorked by your Butler.
- Complimentary in-suite **bottle of wine and a basket of fruits** upon arrival.
- In-suite **selection of fine liquors**.
- **Enhanced minibar** restocked daily.
- **In-suite coffee machine** with speciality coffee pods.
- **Upgraded set of bathroom amenities**.
- **Complimentary beach bag and slippers** for you to take home as a special gift.



- In suite **complimentary aromatherapy** from The Royal Spa.
- **Luxurious 100% pure fine cotton robes** in your room.
- **Nightly turndown service** for ultimate relaxation.
- Exclusive **24/7 room service menu** options.
- **Room Service priority delivery** and timing delivery guarantee.
- Thoughtfully chosen **pillow selection** from **The Royal Spa menu**.

WHAT YOUR BUTLER CAN DO FOR YOU

Experience the epitome of All-In Luxury® with our signature Butler service. All Diamond Club™ guests are assigned with a dedicated Butler throughout their stay. Trained in the highest levels of hospitality, your personal Butler will turn your vacation into a one in a lifetime experience. Among many unthinkable curated services and assistance, our Butlers will never cease to amaze you.



- Exceptional **concierge service** for personalized guest assistance.
- **Tailored hotel information** at your fingertips for a seamless stay.
- Hassle-free **dining with personalized assistance** for restaurant reservations.
- Effortless **packing and unpacking of luggage** for your convenience.
- **Instant Messaging** and **private chat** through your mobile device.
- Impeccable **ironing service**, dedicated to keeping you looking sharp with professional care for one set of clothing per stay.
- Professional **polishing and shoe cleaning** to maintain your polished appearance.



- **Delivery of ice** to keep your beverages perfectly chilled.
- Prepared **hot tub with bubbles experience**, exclusively available in upgraded room categories.
- Elevated service with a **personal escort to the restaurant**, reserved for upgraded room categories.
- Expert **assistance in organizing special occasions** such as birthday, anniversaries, etc.



Shining Bright like a Diamond

Celebrated Awards and Recognition



ONE OF THE BEST RESORTS I HAVE BEEN

"Staying at **Diamond Club**, made our experience at **Royalton Negril** truly outstanding. Customer-oriented approach, they ensured we had everything we needed for an amazing resort stay"



Davian H

GREAT FAMILY VACATION!

"The **Diamond Club** at this resort provided exceptional service. The friendly staff, delicious restaurants, and overall great experience make us want to come back again"



AM Andy M

OUR HONEYMOON TRIP

"From the moment we arrived, **Diamond Club** treated us like royalty. Our Butlers welcomed us with a refreshing pineapple drink, and our room had breathtaking views"



Brian H

IF YOU HAVE KIDS, BRING THEM HERE!

"Our stay at **Royalton Splash** with our kids was absolutely amazing! Thanks to our wonderful Butler, our dining reservations were flawlessly arranged. **Diamond Club** made all the difference!"



Melissa W

AMAZING RESORT AND SERVICE

"Choosing the **Hideaway** with the **Diamond Club** was definitely worth it. The resort itself is fantastic, and we were impressed by the outstanding service we received"



AlwaysVacaChamp

ROYALTONRESORTS.COM

*We are dedicated to undertaking every effort to accommodate your request for a Diamond Club™ upgrade.
Please note, that not all of our resorts and destinations are the same and certain restrictions may apply.*